

Eastern Gateway, Crawley

Frequently Asked Questions

1. Why is the scheme required?

West Sussex County Council (WSSCC) has identified that the county requires significant investment in new infrastructure to help stimulate economic growth, with Crawley as a key growth location. The [Crawley Growth Programme](#) is a £60 million package which will “unlock” jobs, business space and home building in the town through major infrastructure improvements.

The Eastern Gateway project aim to improve pedestrian, cycling and bus access and facilities and create better connectivity between the railway and bus stations.

The Eastern Gateway includes improvements to public space and connectivity to support key development opportunities at the Town Hall, County Buildings, Telford Place and Crawley College.

2. Where is the scheme?

The Eastern Gateway project covers the eastern half of The Boulevard, Exchange Road, the southern end of Northgate Avenue, College Road including the roundabout, Southgate Avenue up to and including the junction with Station Way.

3. What does the scheme include?

The Eastern Gateway Scheme features include the following improvements and changes:

- Decluttering of the highway to enhance the visual appearance of the town centre
- Soft urban landscaping
- Cycling facilities (cycle lanes and toucan crossings)
- Public realm quality materials to enhance the Town Centre
- Limited raised carriageway and change in surface treatment to improve pedestrian connectivity
- New pedestrian crossing facilities
- New signalised junction layouts to improve the junction efficiency and allow better management of traffic.

4. What will the schemes cost to implement and how is it funded?

The estimated cost for implementing the Eastern Gateway scheme is £8.3 million funded through the Crawley Growth Programme. The Crawley Growth programme

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will be delivered by a major partnership of public and private organisations, including the Coast to Capital Local Enterprise Partnership, West Sussex County Council, Crawley Borough Council, Metrobus, Gatwick Airport Limited, Manor Royal Business Improvement District (BID) Company, the Arora Group, Gatwick Diamond Initiative and Crawley Town Centre Partnership.

5. Who is delivering the project?

As part of the Crawley Growth Programme, West Sussex County Council are the lead authority for the Project and Contract Management for the proposed improvements.

6. When will the scheme be built?

Further design alterations are in progress and should be completed for Spring 2021. Construction is due to commence in Summer 2021 and completed by Spring 2022.

7. Will the local community be affected during construction?

WSCC will be working closely with the contractor and affected stakeholders to minimise any disruption to local community and businesses.

We will communicate relevant information in a timely manner using appropriate media channels to ensure that everyone is kept informed as the project progresses.

8. Will the improvements reduce congestion?

The Eastern Gateway is an urban realm improvement project. It is anticipated that the improved pedestrian and cycling facilities will encourage sustainable travel modes, facilitate modal shift and enable better management of peak demands.

9. What provision has been made for walking and cycling?

The Eastern Gateway Project proposals will feature improved pedestrian and cycling facilities.

10. How will the existing cycle links be linked?

WSCC are committed to investment in sustainable modes of transport. We will ensure that the existing cycle network is linked to the proposed scheme, thereby providing a comprehensive cycle network for Crawley.

11. Will the proposed improvements require additional land?

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The proposed improvements are all contained within the existing highway. Nevertheless, we recognise that there are a number of interactions with neighbouring properties and developments which will require close co-operation.

12. Will the road remain open during the work?

Every effort will be made to maintain access to premises and minimise the impact on the road network on all road users. The Traffic Management Plans are due to be developed and confirmed following the completion of the detailed design stage. The proposed temporary traffic management will be communicated to affected stakeholders in advance of starting the work to capture feedback.

13. Will there be any environmental impact?

Surveys were undertaken to assess and minimise the impacts of the scheme on the local habitat. In general, the scheme is not expected to have a significant negative impact on species or habitats along the route. Should the surveys identify species requiring protection an appropriate mitigation plan will be developed to reduce the impact of the proposed improvements.

14. Will access for pedestrians be maintained during the works?

Wherever possible, footpaths will be left open. Where there is a requirement to close a footpath is going to be closed, we will work with our contractor to provide alternative routes and advance notices.

15. Will the works affect my bus journey?

We will endeavour to liaise with all bus operators to manage, mitigate impacts on bus journeys and timetables.

16. Will emergency services be affected by this works?

We will be working closely with emergency services to ensure that the works have minimal impact on their operations.

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